How to Request Proxy Access for Minor

With proxy access, you as a parent or legal guardian can access your child's MyChart account. The term "proxy" means someone who has access to a MyChart account that is not their own. Proxy access can be requested electronically or via mail, even if you haven't been seen as a patient at St. Charles.

- Proxy access for a minor ages 0 13: If you are a parent or legal guardian with a St. Charles MyChart account, log in to your MyChart account and electronically request proxy access for your child's MyChart account from the MyChart Homepage. If you do not have a St. Charles MyChart account, please fill out the <u>Minor Proxy Access Authorization form</u> and bring it to your child's next visit or mail to the address noted on the form.
- Proxy access for a minor ages 14 17: The minor may send friends or family an invitation (from their MyChart account) to gain proxy access. From the minor's MyChart account, minor can access Health > Share My Record > Friends and family access to invite another person to view their MyChart record. If the minor hasn't created a MyChart account nor wishes to, complete a copy of the <u>Minor Proxy Access Authorization Form</u> and bring it to your child's next visit or mail to the address noted on the form.

TRY IT OUT

1. In your web browser, enter https://www.stcharleshealthcare.org/ and click MyChart on the top toolbar. A MyChart LogIn window displays.



MyChart Login

- 2. Enter your MyChart username and password, and click Sign In.
- 3. On the MyChart Homepage, click Request Access to your child's record.



MyChart Homepage

Created By: Kajsa Palafox 5/8/2020 Last Edited: Kajsa Palafox 5/18/2020





4. Complete all fields, and click **Submit Request**.

The second seco					-	0	2=	Ver en Españ Parent Mych Log Out
	Parent	Health	Visits	Messaging	Billing	Resources	Profile	
Request to Access a	Minor's	Record f	or Childr	en Aged 0	- 13 years	;		
Enter information about the	minor to wh	iom you are re	equesting acc					
Minor:								
First Name:								
Last Name:								
Sex:							•	
DOB:			—					
Additional informat	tion:							
Your phone:								
This minor is your:							•	
If other, please specify:		N/A						
		I certify t	hat I have the	legal right to th				
		Mark as c	onfidential (o	only you will be	able to view t	his message onlin	e).	
SODMIT REQUEST								********

Proxy Request Page

5. A confirmation message displays. Access will be granted within 3 business days, or St. Charles will contact you for additional information.

[🗊 ^{my} Chart	Parent	Health	Visits	Messaging	Billing	Resources	2 == Profile	Parent Mych Log Out	Ver en Español	-
	Request to Access a Your request has been subm information.										
1000			REQUEST	ACCESS TO A	NOTHER MINOR						1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
• • •											-
	~~~~~	~~~					~~~~	~~~	~~~~~	~~~~	

Proxy Request Confirmation Page

